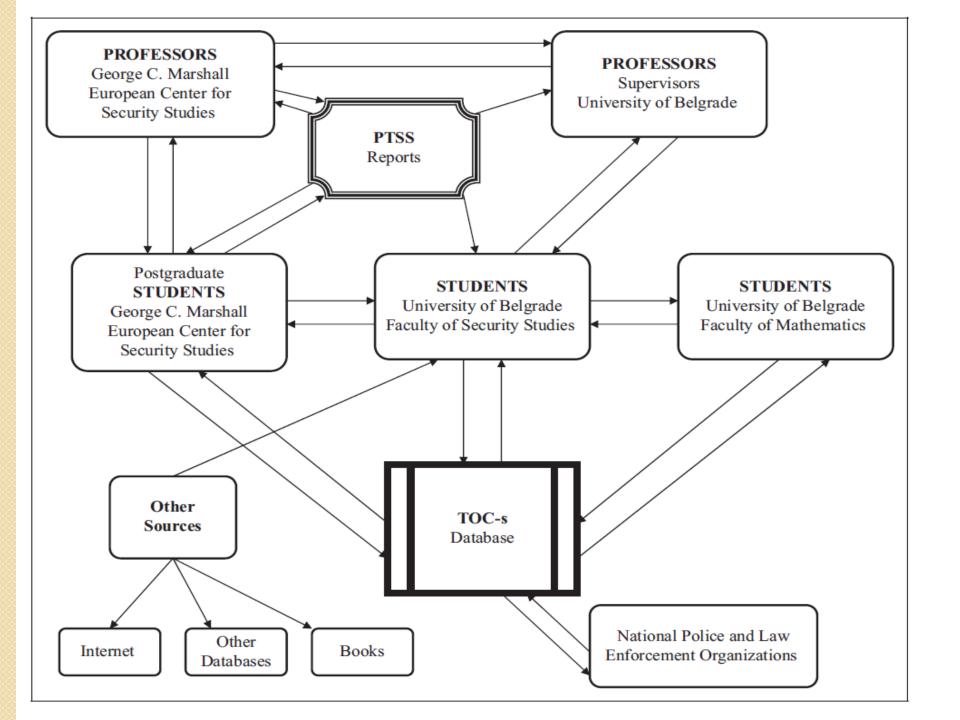
Introducing an online collaborative learning environment in a security database project

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- AC is an online collaboration learning environment
- It has been used in designing and development of a Security Database TOC-search
- Main goals:
- 1. to facilitate students in group collaboration,
- to coordinate and monitor the learning process,
- to improve students' learning and communication skills,
- 4. to increase students' motivation, individual accountability, self-appreciation, equality and friendship in team work.

TOC-search database

- Online search engine of information related to terrorism and organized criminal, available at www.tocsearch.com
- •Interdisciplinary project of Faculty of Mathematics and Faculty of Security studies, Supported by George C. Marshal European Center for Security Studies, Germany
- Provides various search features and analysis in of different categories related to terrorism and organized criminal
- •Contains the most exhaustive categorization of the stored data, compared to existing databases.



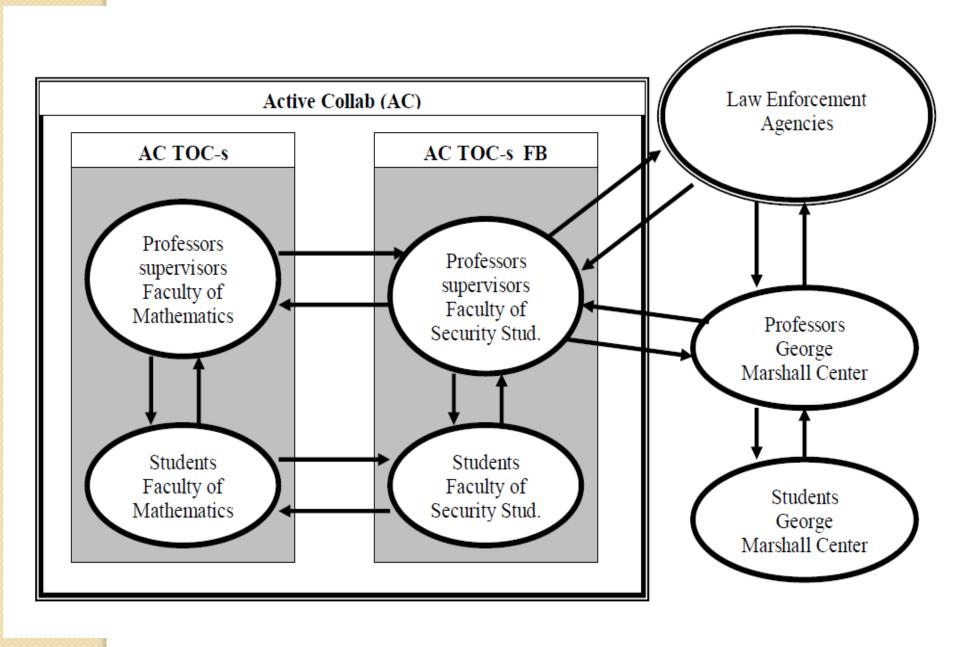
- Due to the specific nature of the work on the TOC-search project, we have decided to employ an asynchronous, noncollocated collaborative learning environment
- AC is a constructive learning applications, which employs a component-based architecture
- Web technology supports the intersubjective learning space
- Reusable components simplify the process of involving different learning environments tailored to the needs of any particular course or activity.

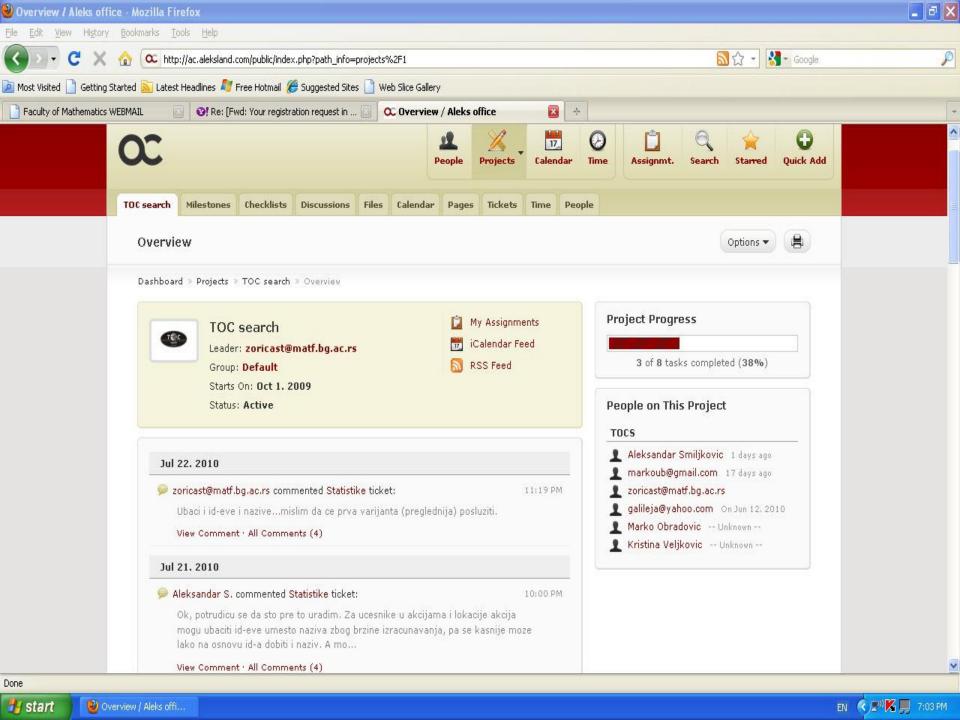
Advantages of the AC environment

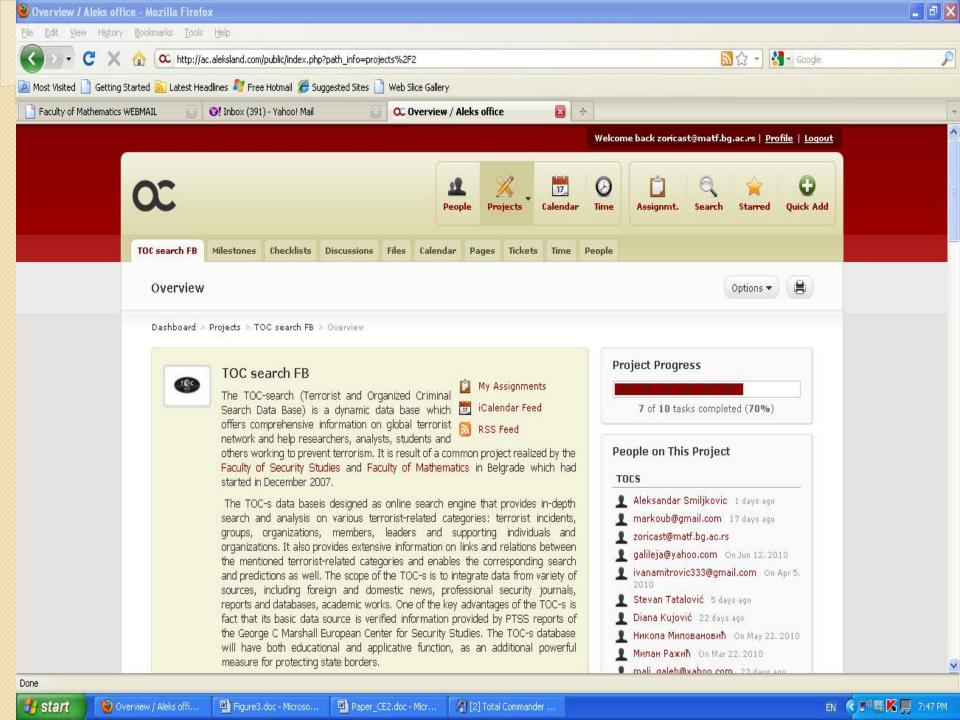
- Compared to other learning environments, the coordinating and monitoring elements are highlighted in AC portal
- The transparency of the work activates self-monitoring component of the learning environment.
- Students take an active role in a learning process through intensive interactions among themselves and with the supervisors
- They can ask for help in any stage of their work and get prompt answers, open discussions, exchange opinions, notify professors-supervisors and the rest of the group when certain task is accomplished, etc.

We have defined two AC project groups related to TOC-search database.

- "TOC search", related to construction and development of the database in the technical sense: programming, design, data management, etc. (members are students of Faculty of Mathematics)
- "TOC search FB", gathers TOC-search members who are in charge for data collection, classification and editing forms. (members are students of Faculty of Security Sciences)







Some of the most useful and most exploited AC features in the TOC-search project are:

Milestones are used to mark key points in the project so that they can have a bird-eye view over things that needs to be done, when and who is responsible.

Checklist is a list of tasks which need to be done within a project. Every task in a list can have priority, due date, and multiple assignees.

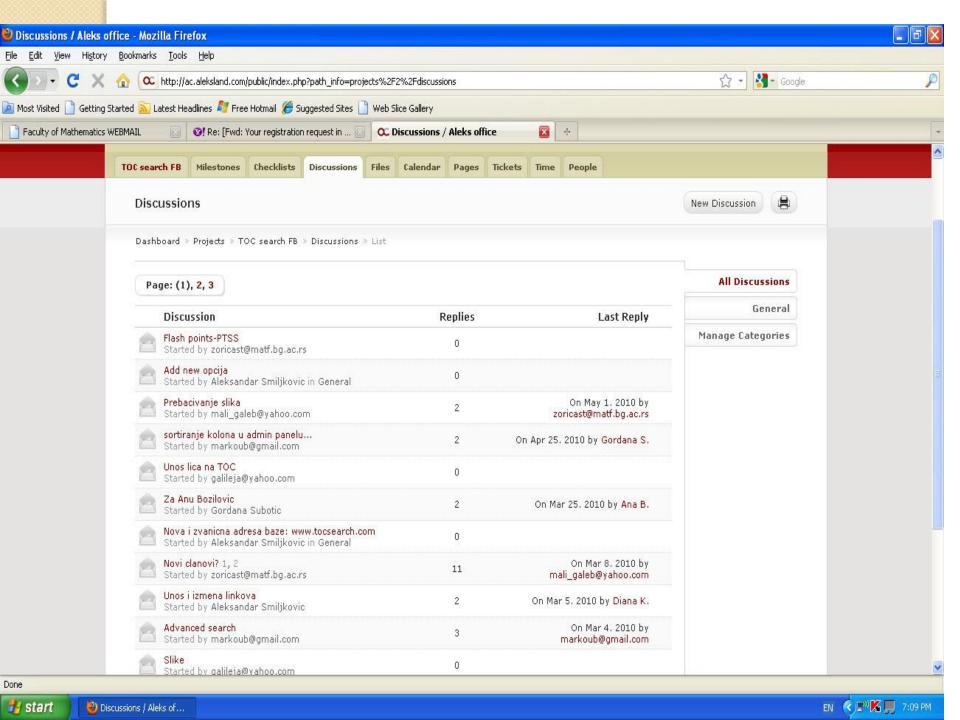
Pages are designed for collaborative writing of articles, to track and compare changes or revert to any past version. Pages can be organized in tree like structure, sorted in categories and associated with milestones.

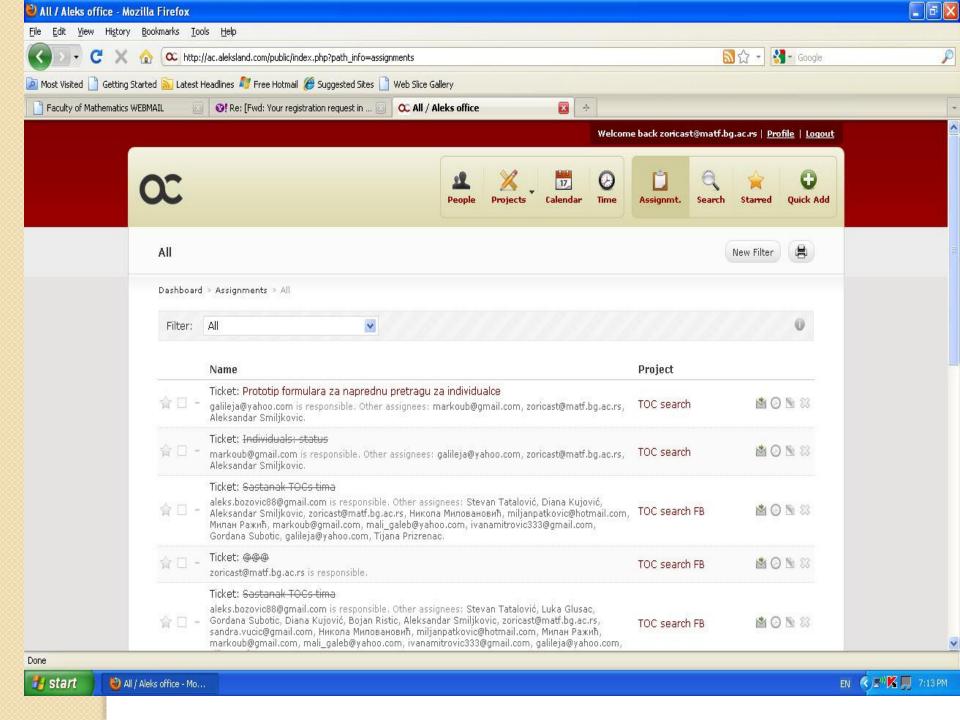
Tickets are essentially tasks, but their rich features enable their use for many different things, depending on the needs. They work well for tasks which take longer to get completed, which evolve through time, or in situations when is necessary to discuss a task with the members of the team.

Discussions on tickets, milestones, or general-type discussions enable both students and professors to refer to a problem in the realization of the milestone, task or subtask.

Files. AC portal has the possibility to share, organize and comment files. Unlimited number of related files may be uploaded, and further viewed, downloaded and discussed. Files are organized into categories and sorted by the time they are uploaded. Professors can restrict the accessibility of the uploaded files from and make them available to certain members of TOC-search team only.

Email Notifications. Participants of the project receive email notifications when tickets or milestones are commented, completed, opened or reopened, when a discussion has been started or commented and a file uploaded.





- The goal of our case study was to get feedback from students about the impact of the AC environment on their work within the TOC-search project
- Participants in this study were students from Faculty of Security studies involved in the TOC-search project.
- In this study we used two questionnaires administered to all participants.

Frequency of usage of AC portal	<i>n</i> (%)	Most frequently used feature	n (%)
5-7 days a week	19 (50%)	Discussions	26 (68.4%)
3-4 days a week	16 (42.1%)	E-mail Notifications	9 (23.7%)
1-2 days a week	3 (7.9%)	Other	3 (7.9%)

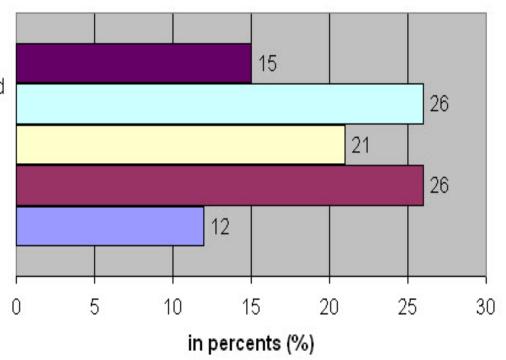
Table 1. Frequency of usage of AC portal and its most frequently used feature

Category	Improvement (n, %)			
	Improved	Somewhat improved	Little improved	Not improved
Communication	37 (97.4%)	0	1 (2.6%)	0
Research skills	30 (78.9%)	5 (13.2%)	3 (7.9%)	0
Learning skills	26 (68.4%)	7 (18.4%)	5 (13.2%)	0
Motivation	32 (84.2%)	5 (13.2%)	1 (2.6%)	0
Self-appreciation	17 (44.7%)	14 (36.8%)	4 (10.5%)	3 (7.9%)
Monitoring and coordination	29 (76.3%)	8 (21.1%)	1 (2.6%)	0

Table 2. Students' perceptions of improvement

What aspects of the work on the TOC-s learning environment are most useful and most important for you?

- Intensive use of ICT-s in learning process
- Improvement of data collecting and classifying skills in practice
- ☐ Improvement of research skills
- Practical apllication of gained knowledge
- Good communication between the members of the TOC-s team



Conclusions

The results of the conducted study indicate that:

- The perspectives of help seeking and information searching have been successfully unified within the AC interactive learning situation.
- AC showed to be a constructive knowledge-building environment that helped in improving students' learning and communication skills.
- Coordination and monitoring aspects of AC portal have positive impact on students' individual accountability, equality and friendship, motivation and self-appreciation.

Thank you for your attention!

Questions? Suggestions? Comments?

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